**SESSION JAN/FEB 2023**

**PROGRAM BACHELOR OF BUSINESS ADMINISTRATION (BBA)**

**SEMESTER I**

**COURSE CODE & NAME DBB1102 – ORGANIZATIONAL BEHAVIOUR**

**CREDITS 4**

**Assignment Set – 1**

**1. Define Organizational Behaviour (OB). Explain the basic foundations or approach to the study of OB.**

**Ans:Concept of Organizational Behaviour (OB)** Organizational Behaviour (OB) is the study and application of knowledge about how people, individually and groups behave as individuals as well as in groups in the organizations. Its main purpose is to build better relationships by achieving individual objectives, group objectives, and organizational objectives and at last, social

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**2. Describe personality. Examine the various determinants of Personality.**

**Ans:Determinants of Personality Factors that shape the personality of an individual are-**

(A) Biological

(b) Cultural

(c) Family and social and

(d) Situational factors.

**I. Biological Factors –**

**3. Organization structure of any business enterprise is affected by a number of factors. Deliberate on those factors.**

**Ans:Let us now discuss the basic and important elements of organization structure.**

**a) Hierarchy –** it is an important concept as it depicts the creation and linkage between other components of the organization. It is also known as the ‘chain of command’. As we know, an organization is sliced into three levels viz, top, middle and bottom level. Across these levels are many positions that are held by people. Depending upon these positions people enjoy

**Assignment Set – 2**

**4. What is stress? Briefly discuss stress management techniques an individual takes to minimize the work pressure in organizations takes.**

**Ans:Stress** is the reaction, people have to excessive pressures or other types of demands placed upon them. It arises when they worry that they can’t cope with the fast changing environment.

According to Robbins, “Stress is a condition in which an individual is confronted with an opportunity, constraint or demand related to what he or she desires and for which the outcome is perceived to be both uncertain

**5. Examine the sources of conflict in an organization. Briefly discuss five different styles of conflict management according to Thompson.**

**Ans:** The proper management of organizational conflict needs an understanding of the nature and the source of conflict at the work place. As we know, conflict is present in every organization.

**Let us discuss some of the sources of conflict which have been identified in organizations:**

**a) Interdependence:** In organizations, for the accomplishment of the goal, a certain amount

**6. Explain the meaning and importance of a team. Discuss the different types of teams commonly found in organizations.**

**Ans:**A team is a specific type of group becoming more and more popular in modern organizations. According to Katzenbach and Smith, a team is, “A small number of people with complementary skills, who are committed to a common purpose, performance goals, and approach, for which they hold themselves mutually accountable.” Therefore, it is said that, to